

Certification and License

Whereas, Susan Day, owner of Exciting Windows! by Susan Day, in Springfield, Illinois has served over 1,600 discriminating customers since 1990 throughout Central Illinois, and:

Whereas, Susan Day has maintained an excellent customer reputation, and has completed the Exciting Windows! required course of training,

Therefore, on this 19th Day of August 2005 a license is hereby granted to Susan Day to represent Exciting Windows! Services, Standards, and Guarantees

Creative Design Consultants – Each design consultant is experienced and trained on all window products – Draperies, Blinds, Shades, Shutters, Motorization, and Creative ideas for personal styling. An office specialist may assist fulfillment.

Exceptional Customer Service – Management and staff have been extensively educated to perform to Exciting Windows! Exceptional Customer Standards. A Handbook of service standards is available for customer reference.

Unbeatable 4-Way Guarantee – Every customer is guaranteed

- 1. Best pricing for equal quality and service (Written: <u>Unbeatable 4-Way Guarantee</u>)
- 2. 10 year performance on all products we sell (cords and accessories repaired by manufacturer warranty).
- 3. Products will be custom fabricated to highest industry standards.
- 4. On-time performance by design consultants and installers, or you receive a Gift Certificate for \$25.

Exciting Windows! Mission

The impassioned purpose of Exciting Windows! Service is to better the life of every customer with creative, personal window stylings to make their home more beautiful, more affordably than any similar investment.

How We Work Together

No business, local or national, provides these unequalled services that customers receive from Susan Day, with backing from Exciting Windows! National Office

Exciting Windows! by Susan Day: SusanDay@excitingwindows.com

Exciting Windows! National office: service@excitingwindows.com